

Silver Rider Transit

- Laughlin to Bullhead City
- Monday through Friday
- 24-hours Reservations Required
- Door to Door Service
- One Stop per Day

Taking you where you want to go !!!

Safeway • Smith's • CVS
Walgreens • Wal Mart
Target • Kohl's • Kmart

Bank of America
Chase Bank • Wells Fargo
Palo Verde Medical Center

WARMC
Valley View Hospital
Fresenius Dialysis Center

- For the convenience of those registered riders 60 years of age and over there is limited seating, door to door vehicle service Monday thru Friday which is a suggested donation of \$2.00 per stop .
- There is another vehicle which offers door to door service - \$2.00 each way for riders Monday thru Friday. Call office for details.
- One Stop per Day
- Reservations Required 24-hours in advance

Silver Rider Transit

Southern Nevada Transit Coalition (Silver Rider) is a 501 (c) 3, non - profit organization formed in June 2002, who provides public transportation in Laughlin, Boulder City, Mesquite, and surrounding rural communities; accepts contributions and donations which **may be tax deductible** pursuant to the provisions of section 170.c. of the Internal Revenue Code of 1986, 26 U.S.C. 170.c. The Transit Program is funded by the Nevada Department of Transportation, RTC of Southern Nevada, Division for Aging Services, and private donations. Annually, Silver Rider has a Bowling Tournament & Charity Silent Auction event in March. Please, be sure to tell all your friends and family to attend. All proceeds from the event will benefit the our transit programs. The event is enjoyable and guaranteed to be fun filled. Call the office during normal business hours for more information.



**This brochure available in
alternative format upon request..**

Southern Nevada Transit Coalition Silver Rider Transit

**Office Hours:
Monday - Friday
8 am - 4 pm**

Silver Rider Transit

260 E. Laughlin Civic Drive
Laughlin, NV 89029
Phone: 702-298-4435
Fax: 702-298-7925
Email: sntcsb@gmail.com



**Laughlin
Transportation**

(702) 298-4435



Revised: 9/09/2019

General Policies

- Qualifying seniors age 60 or older are eligible for reduced fare structures. Contact our office for more information.
- Personal Care Attendant (PCA) may ride free-of-charge when accompanying an individual certified as requiring a PCA. The need for a PCA will be determined during your evaluation appointment. Silver Rider will accept PCA's certified by another major transit system or add a certification if proper documentation is provided to our offices. Let the customer service representative know at the time the reservation is made if you will be traveling with a companion, a PCA or both.
- Passengers who require medication or oxygen at regular intervals should plan accordingly.
- Be ready for your pick up time at least 15 minutes early. Driver's are only required to wait 5 minutes past pickup time.
- No large boxes, TV's, desks, appliances, etc.
- This is a shared ride service.
- Reservations are required and must be made at least 24 hours in advance. Monday rides must be reserved before noon the preceeding Friday.
- All doctors and other appointments should be made no later than 1:00 pm (NV time)

General Policies (con't)

Drivers are Not Allowed/Required to:

- Operate or push your electric mobility device (for example, electric wheelchair or scooter)
- Operate or push your equipment or shopping cart up or down stairs or steep inclines
- Cross residential thresholds
- Lift or carry riders
- Carry packages or other items

Illegal and Disruptive Passenger Behavior

The SNTC has established an Illegal and Disruptive Passenger Behavior Policy to address the safety and well-being of customers, passengers, and staff of Silver Rider. This policy is in effect in and around vehicles and facilities owned and/or operated by or on behalf of the SNTC/ Silver Rider.

The SNTC – Silver Rider recognizes that an individual's disability or medical condition may cause a passenger to unknowingly and/or unintentionally violate the Illegal and Disruptive Passenger Behavior Policy. For this reason, the SNTC – Silver Rider looks at each violation individually.

Silver Rider Transit

Non-Discrimination Policy

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Specifically, Title VI provides that "no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance" (42 U.S.C. Section 2000d).

Southern Nevada Transit Coalition is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transportation services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1B. If you need further information or feel you are being denied participation in or being denied benefits of the transit services provided by Southern Nevada Transit Coalition or otherwise being discriminated against because of your race, color, national origin, gender, age, or disability, please contact:

Title VI Officer
Southern Nevada Transit Coalition
260 E. Laughlin Civic Dr.
Laughlin, NV 89029
Office: 702-298-4435
silverriderlaughlin@gmail.com

The SNTC accepts all 711 Telecommunications Relay Service calls (TTY). SNTC provides a consumer guide available for anyone wanting additional information.

Express Trips

- ♦ Las Vegas
 - South Strip Transportation Center
 - Bonneville Transportation Center (No pickup)
 - ♦ Henderson
 - Green Valley Casino
 - Sunset Station
 - Galleria Mall
 - ♦ Boulder City
 - ♦ Doctor Appointments,
 - ♦ Shopping or Entertainment
-

Reservations Required

Call (702) 298-4435
Or more information.

